Goals

1. Actively support the well-being of children and families in Santa Clara.

2. Nurture and facilitate valuable community relationships.

2. Engage community members.
   a. Connect
   b. Collaborate
   c. Discuss challenges
   d. Share resources
   e. Reduce duplication of services
Raul Tornel

Rault@hkidsf.org

Visit the Challenge Team website!

www.hkidsf.org/our-programs/challenge-team
Share with your Neighbor 3 things you are Grateful for:

1. What are you grateful for the work you do? Why?
2. What are you grateful for the work your organization does? Why?
3. Share one personal thing you are grateful and why?
Santa Clara Unified School District
Family Resource Center

Presented by: Carrie Casto, FRC Supervisor
SCUSD Family Engagement Vision
Foster sense of belonging for all families with goal of supporting each student in realizing their maximum potential.

Family Resource Center Mission
A centralized location to increase collaboration, streamline services, and provide additional services and resources to help families become more engaged in their child’s education. Services will help families access critical information, readily available in accessible formats and languages, promoting culturally appropriate practices that reflect our parent community.
Family Resource Center

Grand Opening - January 28, 2017

Current Hours of Operation
Mondays 9-4pm
Wednesdays, 9 - 4pm
Fridays 9-12pm
Or by appointment

Location
Santa Clara Adult Education Campus
1840 Benton Street, Santa Clara, CA 95050
408-423-3541
Family Resource Center Staff
Clerical Support - Amavely Alvarez
Bilingual Spanish Community Liaison - Esmeralda Ramirez
Bilingual Vietnamese Community Liaison - Ha Nguyen
District Lead Interpreter/Translator - Veronica Navarro
Migrant Education Liaison - Elizabeth Valencia
School Community Liaison for Homeless/ McKinney- Vento and Foster Students - Pat Eldridge & Beatrice Martinez

Administrative Leads
Assistant Superintendent, Educational Services - Kathie Kanavel
Director, Educational Options - Brenda Carrillo
Director, English Learner Programs - Lorena Tariba
Initial Focus Groups and Resources

Initial Students Served

Basic Needs Services

Outside Services

Wellness

Parent Education

SCAE/Ed. Options
FRC Objectives & Activities

7 FRC Objectives
Structured Collaboration
Basic Needs
LCAP Subgroups
Enhance Support Networks
Provide Wellness Services
Parent Education
Opportunities
Connections with SCAE
FRC Partnerships

Family Resource Center

SCUSD Wellness Staff
SCUSD School Sites
SCUSD Counselors and Health Services
Santa Clara Adult Education
English Language Support Assessment Technicians ELSATS

Community Partners
The Reaching Out Center, Second Harvest Food Bank, Santa Clara Library, First 5, Healthier Kids Foundation, Legal Services, CalWORKS, NOVA, Parents Helping Parents, etc...
Food Distribution

- The Reaching Out center
- Volunteers & Staff
## Intake & Referral Process

<table>
<thead>
<tr>
<th>Adult Education</th>
<th>Family Literacy/ESL</th>
<th>Legal Services Referral</th>
<th>School Supplies</th>
</tr>
</thead>
<tbody>
<tr>
<td>CalWorks</td>
<td>Food</td>
<td>Migrant Ed Liaison</td>
<td>Spanish Community Liaison</td>
</tr>
<tr>
<td>Career Services</td>
<td>Healthcare Referral</td>
<td>Parenting Classes</td>
<td>Toiletries</td>
</tr>
<tr>
<td>Clothes</td>
<td>Homeless/ McKinney Vento Services</td>
<td>Preschool</td>
<td>Vietnamese Community Liaison</td>
</tr>
</tbody>
</table>

**Community Liaison**
- McKinney Vento Services
- Vietnamese Community Liaison
Services Requested on Intake Form

- Food: 224 families
- ESL/Family Literacy: 70 families
- Clothes: 50 families
- School Supplies: 44 families
- Toiletries: 25 families
- Parent Education: 24 families
- Career Services: 16 families
- Adult Education Classes: 10 families
- Homeless/McKinney Vento: 7 families
Intake Results

- FRC Services
- Collaboration with SCUSD Wellness
- Outside Referrals
Referrals Requested on Intake Form

- Legal services: 33%
- Counseling: 2%
- CalWORKS: 7%
- Citizenship: 9%
- Healthcare: 5%
- Baby Supplies: 3%
- Preschool: 2%
- Summer School Enrollment: 2%
- IEP: 2%
- Rental Assistance: 2%
- HSE: 2%
- Food Stamp Application: 2%
FRC Next Steps

Build Capacity and Sustainability
- Increase hours of operation
- Staffing

Redesign space
- Create family centric environment

Data Collection
- Formalize process, structure and methods
Volunteers & Donations

Volunteers Needed - Call to sign up 408-423-3541
1st Monday of each month, 9:00 - 11:00 am @ The Reaching Out Center - Food Packing

Friday after the 1st Monday, 1:00-4:00pm @ The Family Resource Center - Food Distribution

Donations - Call for needs and drop off 408-423-3541
  ● New or gently used clothing
  ● Toiletries
  ● School Supplies
Escuela Popular

Roger Reguerin
Student Resource Advocate

Educates to Transform Lives
Video
DACA
Announcements